

case study



QRX

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Celestica™

INSIDE CELESTICA'S PRINT TRANSFORMATION: FROM OPERATIONAL BLIND SPOTS TO FULL FLEET CONTROL

With operations spanning 40+ facilities across 11 countries, Celestica Inc. is a powerhouse in the electronics manufacturing services (EMS) sector. But when inconsistent print infrastructure began draining resources and limiting visibility, the global leader knew it was time for a change.

To gain real-time fleet visibility, reduce costs, and support scalable growth, Celestica deployed a tailored Managed Print Services solution. The results? Increased control, reduced downtime, and significant cost savings across continents — all while supporting complex supply chain demands and high-performance manufacturing workflows.



OBJECTIVES

Celestica Inc., aimed to overhaul its print infrastructure to achieve greater operational efficiency and cost savings. The key objectives included implementing a standardized & automated Managed Print Services (MPS) solution across all locations, reducing overall print costs, and gaining real-time visibility into print fleet usage.

Celestica sought to streamline supply management through automated toner replenishment & minimize the IT team's daily workload by eliminating manual print support tasks.



CHALLENGES & SOLUTIONS

Celestica faced high printing expenses and inefficiencies caused by limited visibility into print fleet usage and manual toner management. To address this, we deployed the QRXDM software, providing real-time print fleet analytics and automating toner replenishment.

This reduced waste and improved supply management. Additionally, we managed manufacturer communications to ensure swift issue resolution, enabling seamless print operations across the organization.



KEY BENEFITS

- Achieved a 35% reduction in printing costs through optimized print management.
- Gained real-time fleet visibility enabling proactive decision-making.
- Automated toner alerts and replenishment reduced waste and manual efforts.
- Freed IT staff from routine print support, allowing focus on strategic initiatives.
- Streamlined communication with manufacturers reduced response times and downtime.
- Enhanced sustainability through reduced paper usage and energy-efficient print management practices.

CLIENT TESTIMONIAL

"I didn't believe we would save money, so I let the proof of concept (POC) prove itself. In the end, I was happy with the service and saved a lot."

— IT & Operations Manager, Celestica

TAKE CONTROL OF YOUR PRINT ENVIRONMENT AND START SAVING TIME AND MONEY NOW.



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