

case study



FROM COMPLEXITY TO CONTROL: HOW BDO CANADA STREAMLINED 125+ OFFICES WITH MANAGED PRINT SERVICES

At BDO Canada LLP, ensuring data security, meeting compliance standards, and maintaining high productivity isn't optional — it's mission-critical. Faced with a fragmented print environment and rising operational costs, BDO needed a smarter, scalable solution.

The answer? A nationwide Managed Print Services transformation that centralized control, boosted document security, and empowered teams with reliable, streamlined workflows—no matter the location.



OBJECTIVES

BDO Canada LLP, aimed to modernize and secure its print infrastructure across 125+ offices. The core objectives were to:

- Implement a standardized, secure print management solution nationwide.
- Reduce IT workload tied to manual printer setup and support.
- Gain fleet-wide visibility, enable detailed cost control, and improve operational efficiency.
- Ensure the protection of sensitive client data and meet regulatory compliance requirements.
- Support scalability, with easy onboarding of new offices and users.



CHALLENGES & SOLUTIONS

BDO struggled with a fragmented print environment, high IT workloads, no centralized management, security risks due to the lack of user authentication.

We delivered a secure, centralized Managed Print Services (MPS) solution with a nationwide FollowMe print system, eliminating branch servers and reducing costs, including automated printer setup, user onboarding, and real-time firmware monitoring for security & compliance. With authenticated printing and role-based access, BDO safeguarded sensitive data while gaining full visibility into usage and costs for fleet management optimization.



KEY BENEFITS

- Protected sensitive client data with user-authenticated printing and policy-driven access.
- Achieved an immediate 27% reduction in total print costs (CPP).
- Reduced the total number of devices, saving on hardware, maintenance, and energy.
- Lowered energy consumption and significantly reduced waste through device consolidation.
- Gained complete control over print usage with real-time analytics and automated compliance reporting.
- Automated printer deployments for new users and offices, freeing IT to focus on strategic tasks.

CLIENT TESTIMONIAL

"We have realized our goals and delivered a more robust, highly secure printing solution that is easier to support and significantly reduces our overall printing costs."

— Director of IT Services, BDO Canada

READY TO TRANSFORM YOUR PRINT ENVIRONMENT?



1.888.738.0819



sales@qrxtech.com



<https://www.qrxtech.com>



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